

With our app, you can transfer easily, quickly, and securely to bank accounts in:























## Register your beneficiaries

To send money, you first need to register your beneficiaries. Follow these steps:

- Go to Beneficiaries / Beneficiarios.
- Click the New Beneficiary button.

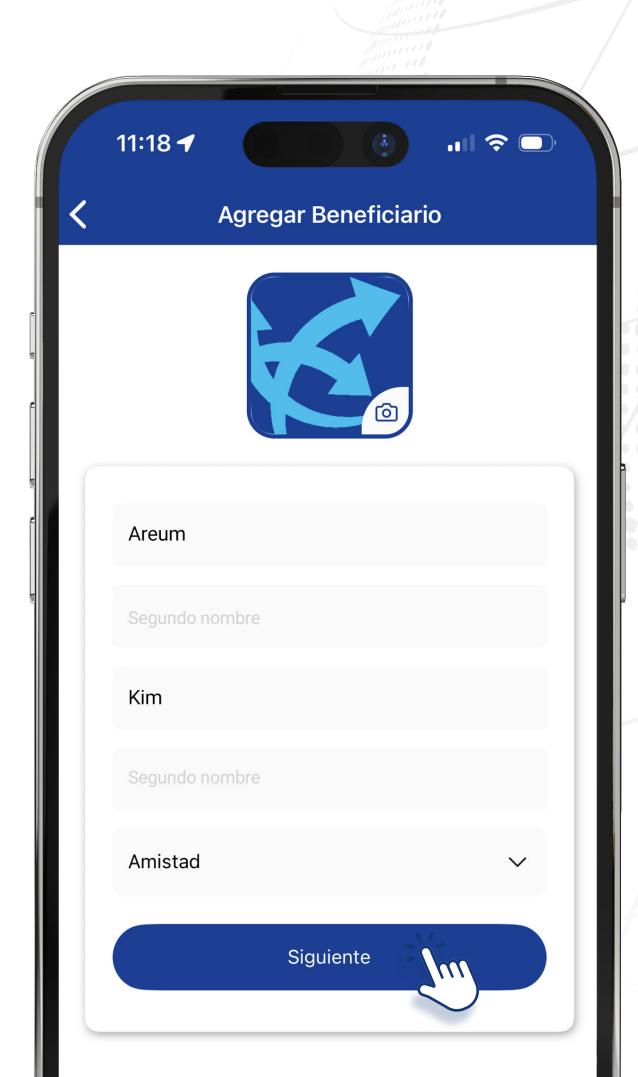


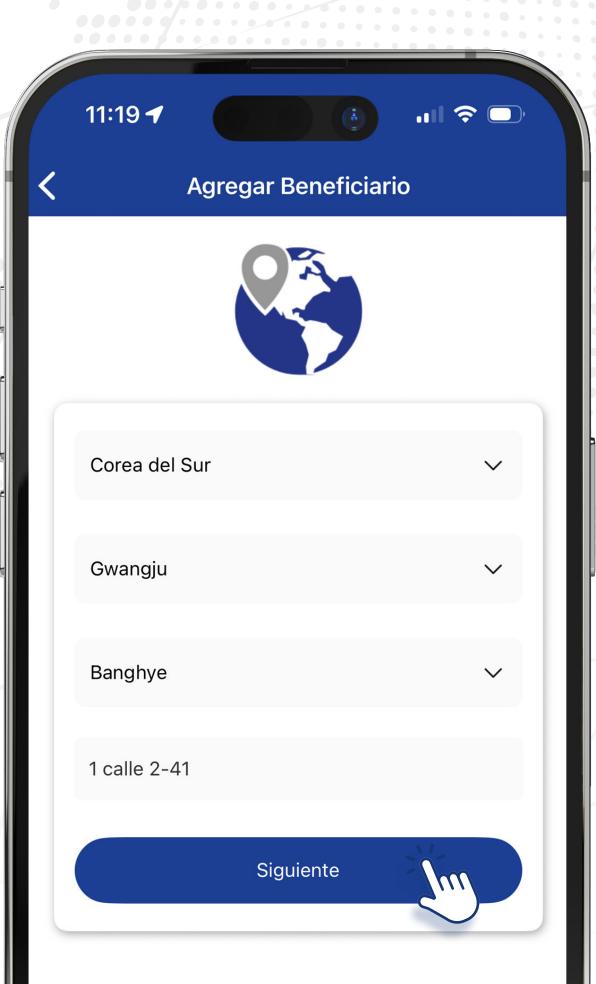


### Enter your beneficiary's information

Fill out all the required fields below:

- **Full name:** Write it exactly as it appears on your beneficiary's official document.
- Relationship: Tell us what relationship you have with your beneficiary (family member, friend, etc.)
- Beneficiary's address: This will be the destination of the transfer and the place where the remittance can be collected.





### Enter your beneficiary's information

Fill out all the required fields below:

- **Email address:** A notification will be sent here once the transfer is made.
- Phone number: Must be correct, as the beneficiary may be contacted to verify the information.

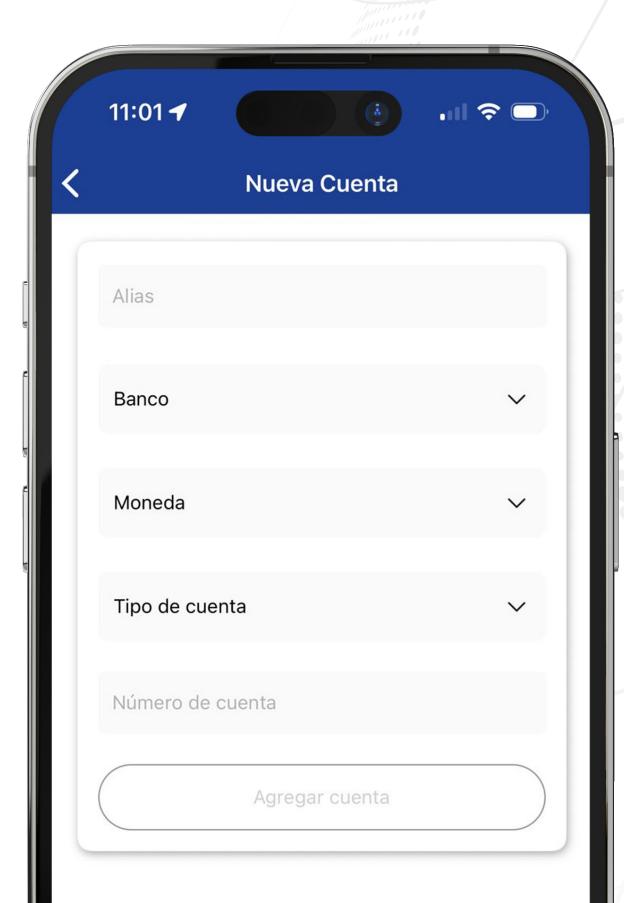
After entering the requested information, click Add new account / Agregar nueva cuenta.

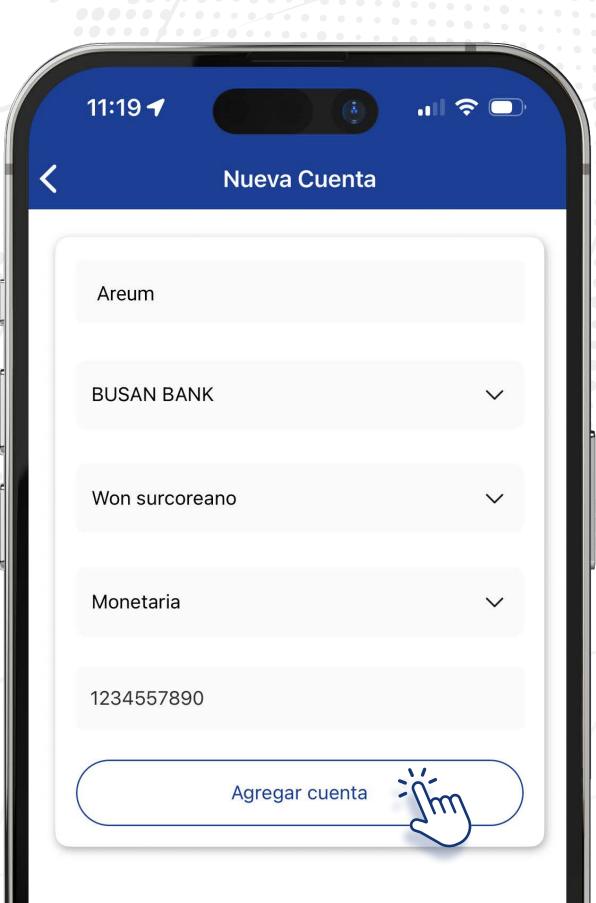


### Account details you'll need to enter

- Alias: A short name to identify your beneficiary's account.
- Bank: The bank where the account is held.
- Currency: Select the type of currency.
- Account type: Only checking (monetary) accounts are accepted.
- Account number: The account number provided by your beneficiary.

Complete all fields with the requested information and click Add account / Agregar cuenta.

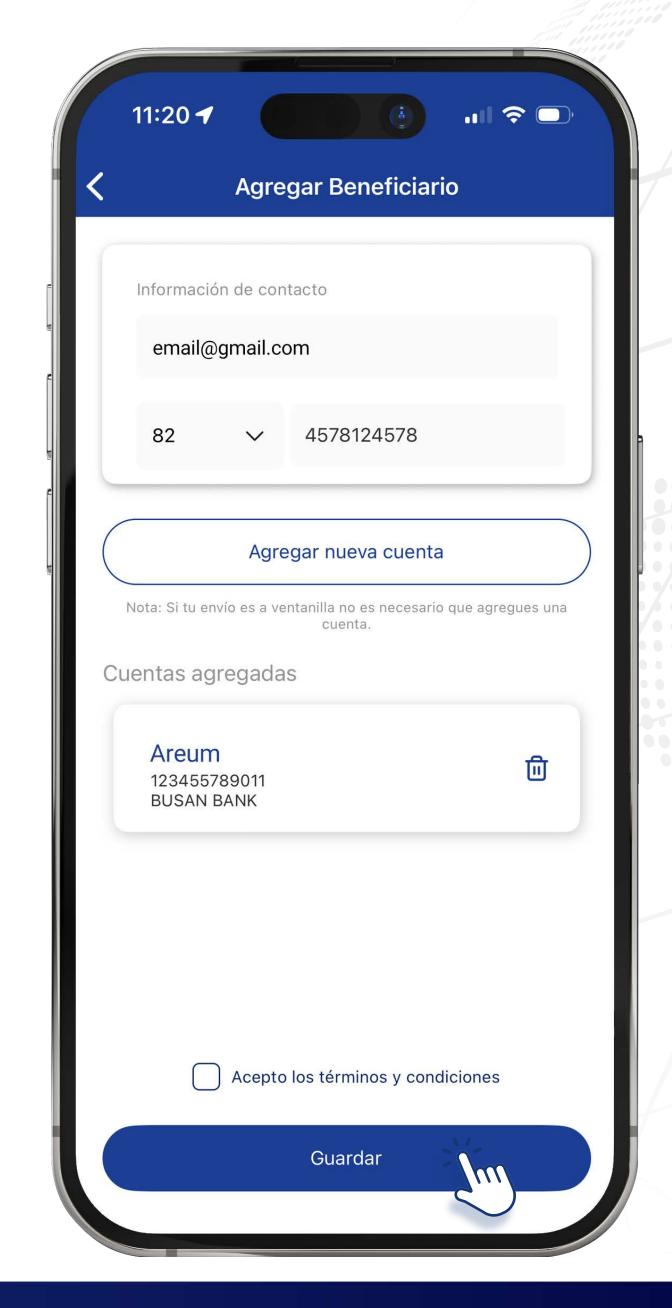


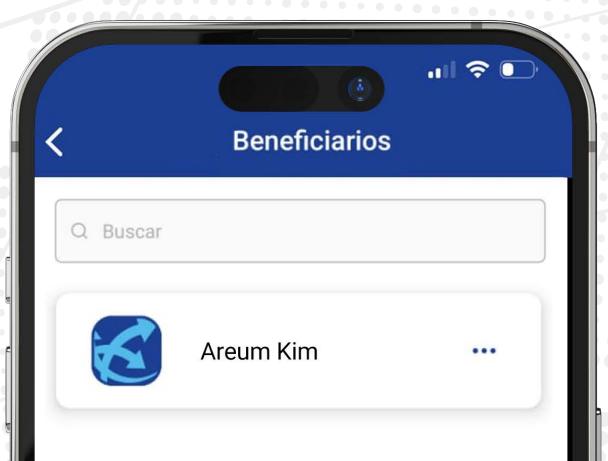


### Save the beneficiary

Accept the terms and conditions and click Save.

**Done!** Your beneficiary's bank account has been successfully registered.

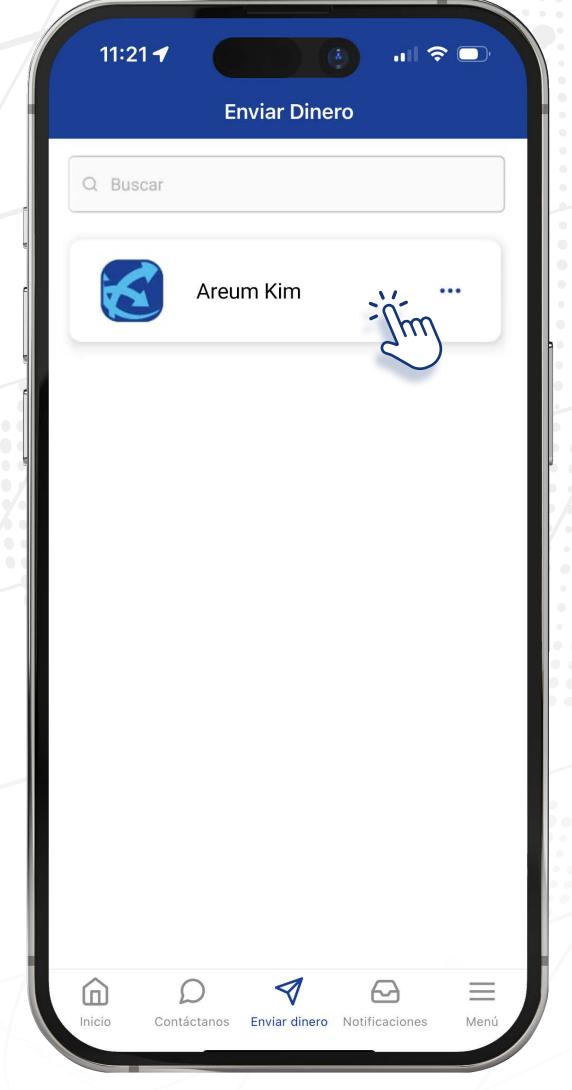




## Start the Sending Process

- Press the Send Money option.
- Select the **Beneficiary** you wish to send money to.





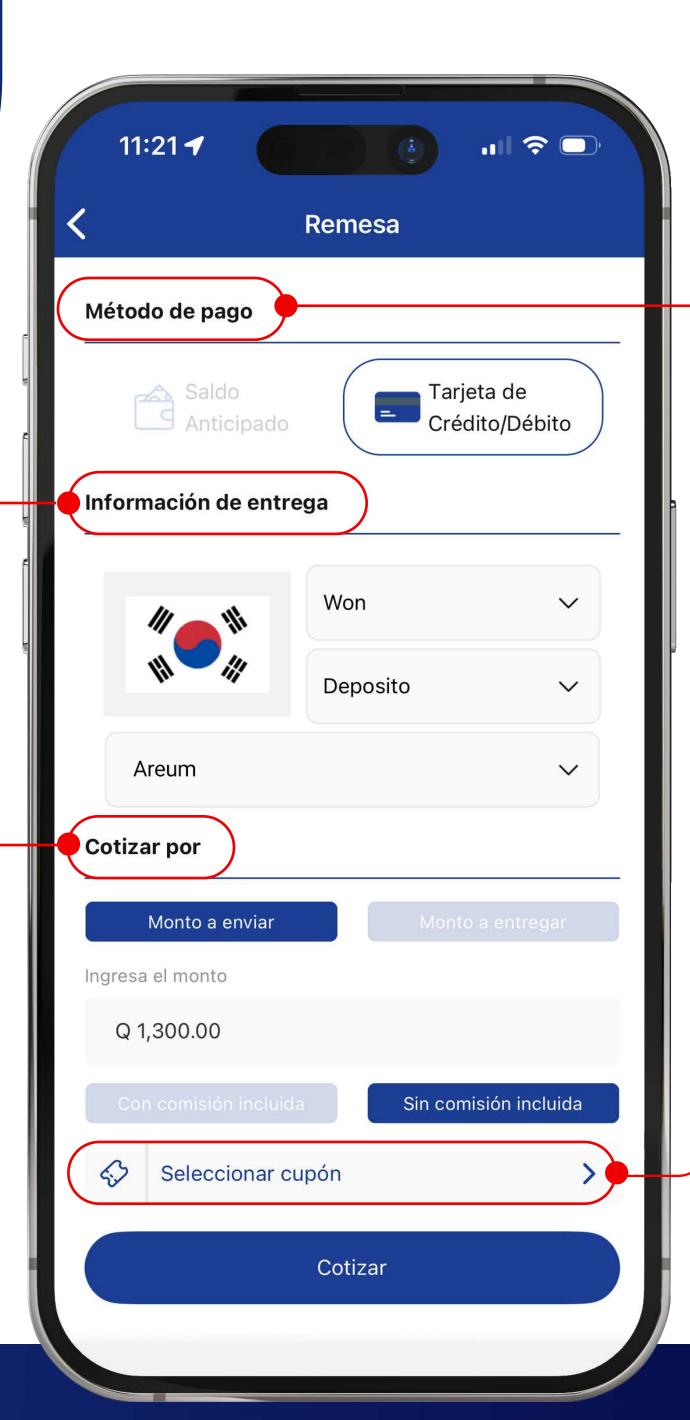
# **Quotation**Fill in your transfer details

#### 2. Delivery information

- The currency is automatically set according to the destination country.
- EChoose the Delivery Method: Deposit.
- Select the destination account.

#### 3. Quote by

- Choose whether you want to quote by Amount to Send or Amount to Deliver.
- Enter the amount.
- If you selected Amount to Send, choose one of the following options:
  - With commission included
  - Without commission included



#### 1. Payment method

Choose how you want to pay for your transfer: **Prepaid Balance or Credit/Debit Card.** 

#### 4. Coupons

If you have referral or promotional coupons, you can select them here.

**Amount to Send:** the amount in Quetzales (GTQ) you wish to send.

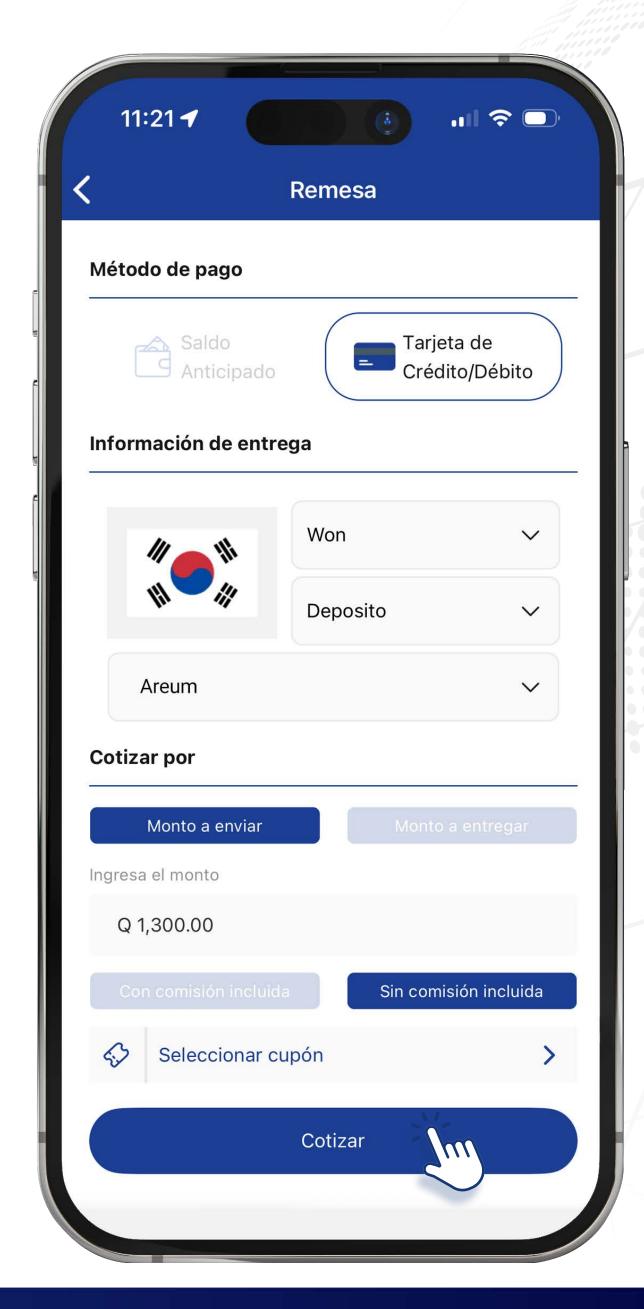
**Amount to Deliver: t**he amount in the destination country's currency your beneficiary will receive.

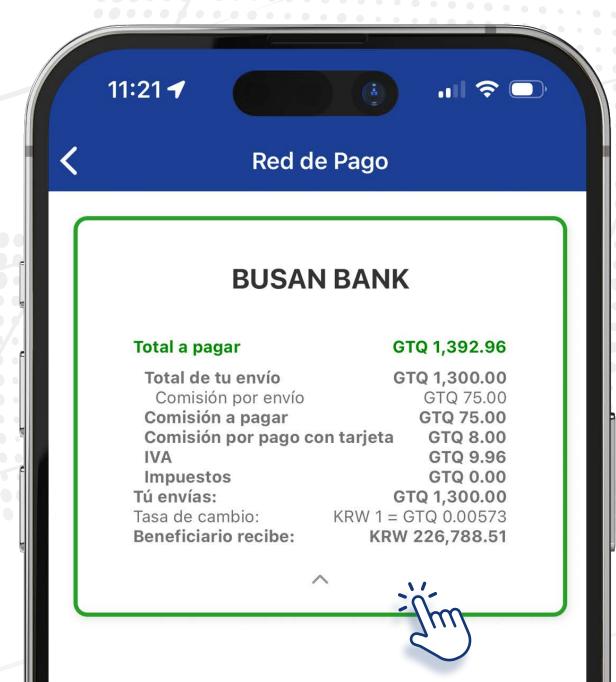
With commission included: the commission will be deducted from the amount you entered.

**Without commission included:** the commission will be added to the amount you entered.

### **Get Your Quote**

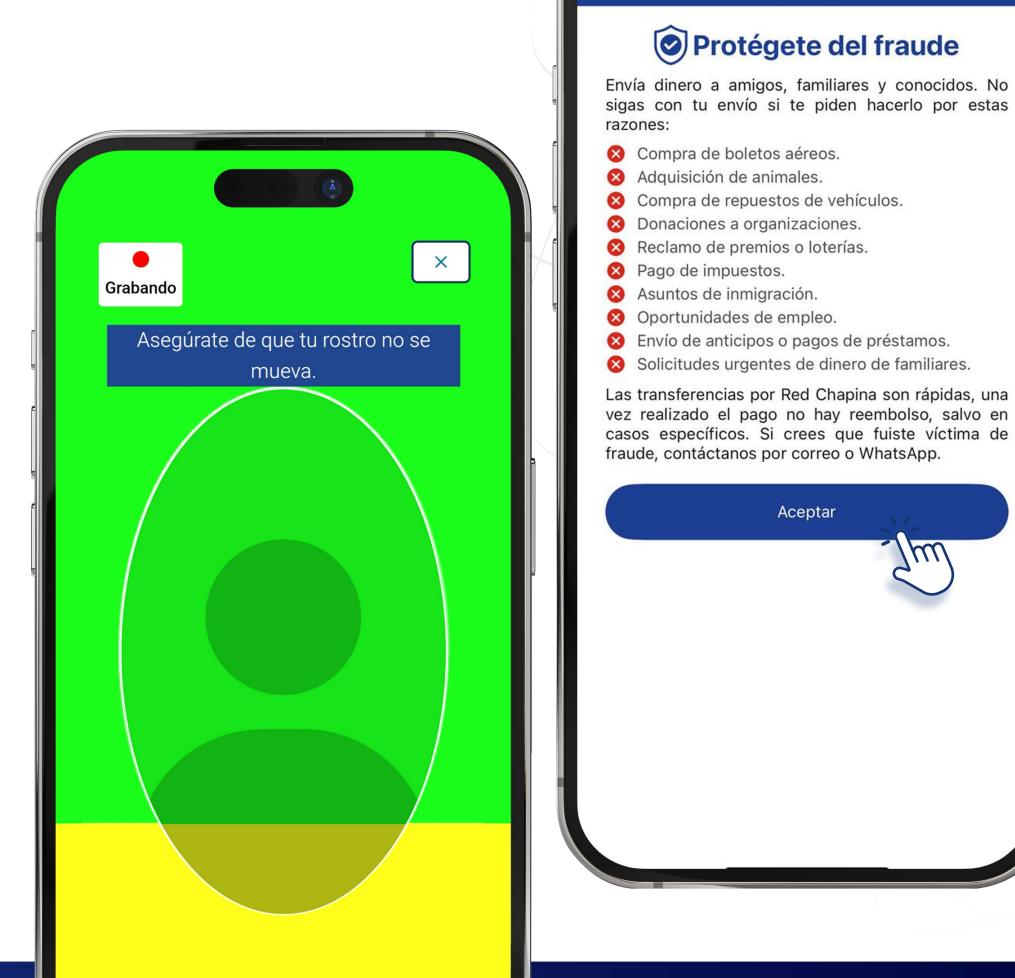
- Once all fields are completed correctly, click
  Get Quote / Cotizar.
- Confirm the information and select the corresponding payer.



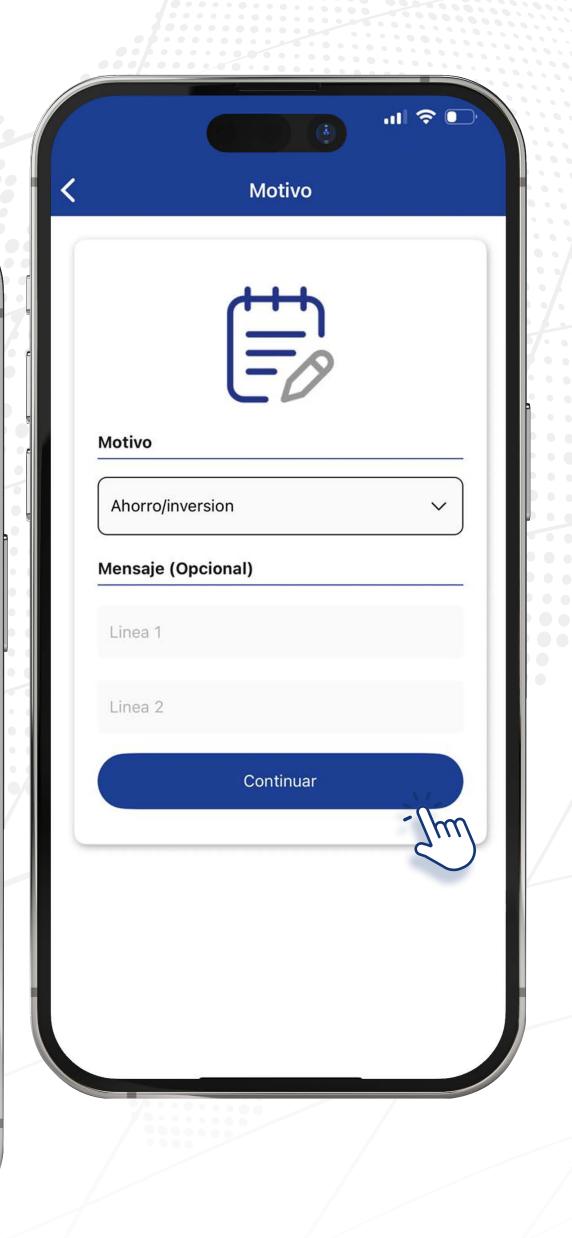


### Identity and Purpose Verification

- To continue, you must verify your identity through **Face Recognition**.
- Read our Fraud Protection Notice to avoid potential scams and click Accept.
- Select the Purpose of the Transfer and click Continue.



**Aviso** 



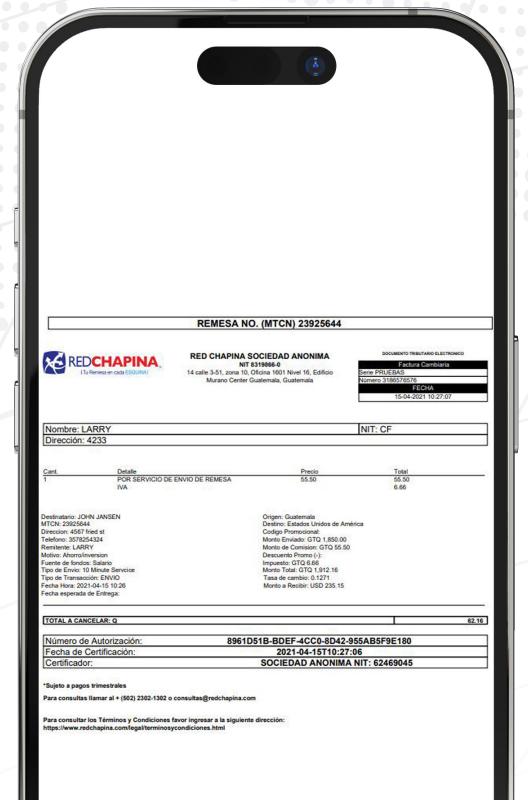
### Confirm Your Transfer

- Review the **Summary** of your transfer and press **Send Money**.
- You will receive a confirmation message: Transfer Sent.
- Both you and your beneficiary will receive an email with the transaction details.
- The app will also send the receipt of the transfer to your email.

Done! Your transfer is complete.









# Send money to Korea with Red Chapina











